

# Privacy Policy Joel Ministries

## Who we are

Joel Ministries is a small non-profit organization based in the Netherlands.

At Joel Ministries we are committed to maintaining the trust and confidence of our donors and the visitors to our website. We are not in the business of selling, renting or trading data with other organisations for marketing purposes. In this Privacy Policy we provide the details on when and why we collect your personal information, how we use it, the limited conditions under which we may disclose it to others and how we keep it secure.

The legal grounds under the GDPR for collecting data are the execution of an agreement - processing project donations properly and making sure you receive our newsletter - and/or legitimate interest - maintaining our donor relationship and keeping you updated on new projects and services.

## Types of data we collect

### Website Cookies and Analytics

In order to gain a better insight into the readers of our publications and our website visitors, so that we can tailor our services accordingly, our websites use cookies (text files placed on your computer) to help us analyse how users use the site. This is only technical and functional, and does not identify anyone.

### Contact Forms and Mailing Lists

We have a contact form on some of our websites. The information you submit here will be processed by our hosting and e-mail providers. These data will only be used to reply to your e-mails and provide the services you requested.

If you donate or sign up for our newsletter, your name and e-mail address will be processed by our maillist provider Mailchimp. We have signed a data processing agreement with Mailchimp. The details can be found here: <https://mailchimp.com/legal/privacy/> and <https://mailchimp.com/about/security/>. You can change your details yourself at any time with the 'change my details' link at the bottom of the newsletter that we send you. You can also unsubscribe if you no longer wish to receive our newsletter. Or you can contact our Service Desk at [service@joelnews.org](mailto:service@joelnews.org) if you need any personal assistance with this.

We can also use your e-mail address to contact you if we need to obtain or provide additional information, and to check every now and then that you're happy and satisfied. We don't rent or trade email lists with other organisations or businesses.

### Payment Providers

We use payment providers Paypal, Stripe and ING Bank, to process online donations for our newsletter and charity projects. For more information, please see the privacy notices of these payment providers: <https://www.paypal.com/en/webapps/mpp/ua/privacy-full>, <https://stripe.com/nl/privacy>, <https://www.ing.com/Privacy-Statement.htm>. We also use an online bookkeeping program to register donations. For tax compliance we have to store payment information for a period of 7 years. We don't store creditcard or bank details on our own servers, but our payment providers

might keep this information stored for recurring payments. Once the authorisation is withdrawn, this information will no longer be stored. All these systems are properly secured with a security certificate and passwords.

### **Third Parties**

Apart from the previously mentioned providers we don't share your personal data with third parties.

### **Access to your personal information**

You are entitled to view, amend, or delete the personal information that we hold. E-mail your request to our Service Desk at [service@joelnews.org](mailto:service@joelnews.org).

### **Changes to this Privacy Policy**

This privacy statement is tailored to the current use of our website and services. Any changes to this site or our services may lead to changes to this privacy statement.

*Updated 23 January 2020*